## Internal Audit Plan 2023 24

## **Report to Audit and Standards Committee**

Burnley .gov.uk DATE 27/07/2023

PORTFOLIO Resources and Performance

Management

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## **PURPOSE**

1. To inform on the audit planning process and seek approval from members on the proposed Internal Audit plan for 2023-24.

#### RECOMMENDATION

2. Members consider the report and provides comment on any changes for approval of the proposed Internal Audit Plan.

## REASONS FOR RECOMMENDATION

- 3. Audit and Standards Committee are 'the Board' in respect of the Public Sector Internal Audit Standards (PSIAS). As part of this role, they should consider approval of a risk-based internal audit plan.
- 4. To ensure that the service is delivered effectively in accordance with proper practices.
- 5. To ensure delivery of an audit opinion for 2023-24.

## **SUMMARY OF KEY POINTS**

## Internal Audit Plan 2022/23 (Appendix 1)

6. The PSIAS requires to have a risk-based audit plan for a period of no longer than one year. In order that the committee has a better understanding of the process of Audit planning I have provided an increased detail below.

## Resources

| ITEM | [Agendaltem] |
|------|--------------|
| NO   |              |

- 7. The first stage is to establish the available Audit Days from the Internal Audit team. This year we have establishment of 4 staff members Internal Audit Manager and 3 Auditors. Two of the Auditors are part time, so the resources are approximately 3 FTE. We agreed with management to carry forward an element of staff budget from last financial year which was unspent into this year which was agreed to be spent on additional hours from one of the part-time auditors. This gave a resource of about 808 days or 270 per FTE.
- 8. There is an adjustment for leave which include carry forwards from previous years. This when making deductions for estimated sick leave, other leave local leave etc gave 625 days or 208 per FTE. Because of specific individual circumstances this was higher than normal.
- 9. It is important that Internal Audit staff are suitably qualified and capably to undertake a wide range of technical audits and are suitably qualified. We have two officers part way through the CIPFA professional qualification which require both course and training at work. There are also training requirements from the Council which members or staff are encouraged or required to attend to get a better understanding of processes which they are required to Audit. This leaves approximately 562 days or about 187 days per FTE
- 10. To ensure that the team is effectively managed and to comply with the requirements of the Council in terms of its management requirements there is a provision for various aspects of Audit Management this includes areas like forming the Audit plan, time management, quality control, service improvement, personal development reviews, budget management, Lancashire Peer Review. Audit and Management Team Reporting. This leaves 406 days or 135 days per FTE.
- 11. There are various non-audit duties which are undertaken, in the internal Audit Managers role this includes risk management support, Data Protection Officer, and business continuity. This reduces the available days total to 354 days or 118 per FTE which is the available days total.

## Risk Assessment

- 12. At the same time we review corporate records like the Capital Programme and Executive reports are to identify any new auditable activities. For example, we have agreed to provide a reciprocal audit arrangement with another Lancashire council to provide a homeless grant certification. I consult with heads of service on the list of their auditable activities for 2023/24 and to discuss key areas of risk and potential audits within their area of activity.
- 13. For this year there are 333 auditable areas across services. These are split into services below.

| Service                   | <b>Auditable</b> | Examples                                       |
|---------------------------|------------------|--|
|                           | areas            |  |
| Corporate                 | 11               | Fraud, Best Value, Partnerships, NFI,          |
|                           |                  | Partnerships.                                  |
| <b>Economy and Growth</b> | 22               | Business Support, Shared Prosperity Funding,   |
|                           |                  | Markets, Pioneer Place, Local Plan             |
| Finance and Property      | 87               | Accountancy, Payroll, Building Repair, Council |
|                           |                  | Tax, Benefits                                  |

| ITEM | [Agendaltem] |
|------|--------------|
| NO   |              |

| Green Spaces and Amenities      | 23  | Townley Hall, Parks, Cemetery and Crematorium, Burnley Leisure and Culture Partnership |  |  |
|---------------------------------|-----|--|--|--|
| Housing Development and Control | 35  | Homeless, Planning Applications, Building control, Selective Licensing                 |  |  |
| Legal and Democracy             | 30  | Elections, Insurance, Town Hall, Legal Advice, Member Services                         |  |  |
| People and Development          | 21  | Recruitment, Health and Safety, E-Learning, Time and Attendance.                       |  |  |
| Policy and Engagement           | 62  | Information Services, Performance indicators, Communications.                          |  |  |
| Streetscene                     | 42  | Waste Contract, Food Safety, Parking, Community Safety                                 |  |  |
|                                 | 333 |  |  |  |

- 14. The audit universe, which contains all elements identified for audit, was subsequently updated with the new risk scores following these discussions. The risk scoring matrix contains several factors such as size, volume and value of transactions, levels of control and time since the last audit. Using this range of factors allows the separation of the large audit universe.
- 15. The proposed Internal Audit Plan 2023/24 is based on the result of this risk assessment exercise, whilst also maintaining audit coverage across all services of the Council. Where possible audits maybe combined. The audits that have been delivered so far are those that were carried over from the 2022/23 plan. We will attempt to consider the whole of the Council and get involved in a range of services. However, it should be noted that some activities of the Council will not register as a high enough risk to require an audit.
- 16. The service like other parts of the Council has a service level agreement with Burnley Leisure and Culture so there is a provision to provide this.

## <u>Flexibility</u>

- 17. An additional requirement is that the plan needs to be flexible this is accommodated by providing provision to deal with risk areas which may crop up during the year. These may be risk areas which become issues during the year this is the Emergent Risk allocation.
- 18. The plan includes an allocation to investigate and report on any areas of irregularity which the Council refers to the team. When a report is made, we will conduct a preliminary review of the problem and recommend a course of action depending on the risks identified. The overall responsibility for the prevention and detection of fraud rests with management. Audit's role is to support and advise management in instances when this is identified and, in some instances, assist in the investigation. However, it is important that the service is made aware of frauds so that internal controls are effective against fraud.
- 19. There is a provision (Follow-up) to ensure that recommendations from earlier Audits have been implemented we will check that actions have been implemented as agreed and if not then we report this to the relevant director to ensure that they are implemented.

| ITEM | [Agendaltem] |
|------|--------------|
| NO   |              |

20. Finally there is an allocation to provide advice and guidance to services when they are developing new, making changes or have issues with their existing services.

## Other Observations

- 21. There is an estimate of the time allocated to each audit within the plan, however it is a target for the Auditor to plan their audit within this allocation. However, once the officer starts an audit it may require greater allocation of days or occasionally it can be delivered in a shorter time.
- 22. A frequent question is 'Can the Audit and Standards Committee request an audit of a particular area or topic?' The answer is yes Internal Audit will listen to any request for an audit and we will risk assess the request and if it is a high risk then it will be incorporated into the plan. Time may be allocated from emergent risks or this may be at the expense of a lower risk audit. This is part of the plan to be flexible and maintain a risk-based approach.

| FINANCIAL IM | PLICATIONS | AND BUD | GET PRO | VISION |
|--------------|------------|---------|---------|--------|
|--------------|------------|---------|---------|--------|

23. None

## **POLICY IMPLICATIONS**

24. None

| FURTHER INFORMATION: |   |
|----------------------|---|
| PLEASE CONTACT:      | lan Evenett (Internal Audit Manager) Ext 7175 |
| ALSO:                |   |

# Appendix 1

| Service                 | Audit Activity                           | Audit<br>Days | Total | Priority |
|-------------------------|--|---------------|-------|----------|
| Corporate               | Annual Governance Statement              | 8             |       | 23       |
|                         | NFI                                      | 10            |       | 24       |
|                         | Procurement                              | 15            |       | 3        |
|                         | Elections                                | 3             |       | 25       |
|                         | Fraud Risk Review                        | 6             |       | 26       |
|                         | Strategic Partner Performance Indicators | 10            |       | 6        |
|                         |  |               | 52    |          |
|                         | 2 "                                      | 10            |       | _        |
|                         | Payroll                                  | 10            |       | 9        |
|                         | NDR                                      | 15            |       | 5        |
|                         | Energy Rebates                           | 12            |       | 14       |
|                         | Energy                                   | 10            |       | 7        |
| Finance & Property      | Bank Reconciliation                      | 10            |       | 4        |
| Tillance at roperty     | Fees and Charges                         | 6             |       | 19       |
|                         | Medium Term Financial Strategy           | 10            |       | 13       |
|                         | General Ledger                           | 15            |       | 2        |
|                         | Benefits                                 | 20            |       | 1        |
|                         |  |               | 108   |          |
|                         |  |               |       |          |
| Information Governance  | Desktop Software                         | 12            |       | 15       |
|                         | Security Policies                        | 8             |       | 18       |
|                         |  |               | 20    |          |
| Housing & Development   | Vacant Properties Initiatives            | 15            |       | 21       |
| Control                 | Landlord Selective Licencing             | 16            |       | 12       |
|                         | Landiord Selective Licenting             | 10            | 31    | 12       |
|                         |  |               |       |          |
|                         | Trade Waste                              | 10            |       | 8        |
| Streetscene             | Taxi Licensing                           | 10            |       | 11       |
|                         | Out of Hours Response                    | 8             |       | 10       |
|                         |  |               | 28    |          |
|                         |  |               |       |          |
| Economy & Growth        | Charter Walk Procurement                 | 10            |       | 22       |
| LCOHOTHY & GLOWIT       | Markets                                  | 15            |       | 16       |
|                         |  |               | 25    |          |
| People and Development  | Health and Safety                        | 10            |       | 27       |
| . copic and bevelopment | Attendance                               | 10            |       | 17       |
|                         | Attenuance                               | 10            | 20    | 1/       |
|                         |  |               |       |          |

| Service          | Audit Activity                               | Audit<br>Days | Total | Priority |
|------------------|--|---------------|-------|----------|
| External Clients | Burnley Leisure – Service Level<br>Agreement | 12            | 12    |          |
|                  |  |               |       |          |
|                  | Frauds and Investigations                    | 15            |       |          |
|                  | Emergent Risks                               | 15            |       |          |
|                  | Follow-Up                                    | 10            |       |          |
|                  | Advice and Guidance                          | 8             |       |          |
|                  |  |               | 58    |          |
|                  |  |               |       |          |
|                  |  |               |       |          |
|                  | Total Available Days                         |               | 354   |          |
|                  |  |               |       |          |
|                  |  |               |       |          |
|                  |  |               |       |          |

